



Welcome aboard!

If you need to go out in Laval by bus—whether for school or pleasure—the STL is there for you.

Questions?

If you have any questions regarding bus times, bus routes, the OPUS card, you can reach us at:

-  STLaval.ca/student
-  facebook.com/STLSynchro
-  **Customer Contact Center**
450 688-6520

What's an OPUS card?

It's a smart card on which you can charge transit fares. To validate it, you simply hold it over the reader on the fare box.

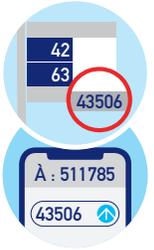
An OPUS card with photo ID is required to benefit from a reduced fare when using public transit.

OPUS cards with photo ID may be obtained as of August 1.

Before, during, after the bus ride

I plan my trip

1. I check the **STLaval.ca** website to see which bus route (regular or integrated school) I need to take and what time I need to get to my bus stop by.
2. I note down my bus stop number. I will use it to get the next bus arrival time by texting it to 511785.
3. I check the location of my bus in the schoolyard to be ready in time for boarding.
4. I check the bus number before boarding the bus.



I wait for the bus and am prepared

1. I am at the bus stop **five minutes** before my bus is scheduled to arrive.
2. I use my **hand to signal** to the bus driver I wish to board the bus.
3. I never run after the bus if I have missed it.
4. I am holding my **OPUS** card with photo ID, loaded with the correct fare, or I make sure I have the **exact amount** in cash (\$3.75).

I board the bus through the front door

1. I validate my OPUS card by holding it over the fare box located near the driver and **show my photo ID**.
2. I proceed to the **rear of the bus** to leave room at the front.
3. First come, first served. There is no reserved seating, neither in the front nor at the back of the bus.



During the ride

1. I put my **belongings** between my legs or at my feet to free up space for other riders.
2. If seated, I **do not block the aisle with my legs**, to avoid tripping someone. If standing, I hold onto a grab bar or strap to avoid falling.
3. I always behave **respectfully** toward the driver and other passengers.
4. I stay calm. I **don't scream** or **bicker** with anyone.
5. For my safety, I do not stick any part of my body out the **window**.
6. I do not throw any items out the window or inside the bus.
7. I **do not eat or drink** on the bus for hygiene, health and safety reasons.
8. To avoid disturbing anyone, I wear my **earbuds** and I lower the volume.
9. I understand that no criminal act, such as theft, vandalism or equipment damage will be tolerated. Violators will be punished and could be expelled.



To exit the bus

1. I press the **red button** on the grab bar or gently pull on the **cord** located along the windows to notify the bus driver I wish to get off at the next stop.
2. I proceed to the **exit door** at the **rear** of the bus.
3. I push the **handle** or swipe my **hand** under the motion detector to open the door.
4. I wait for the bus to leave before **safely** crossing the street.

