

# REDUCED-FARE PHOTO OPUS CARD – 65 AND UP



## ELIGIBILITY

A photo OPUS card is required to benefit from fare reductions on transit passes and tickets granted to anyone who meets the eligibility criteria set out in the applicable regulations of the public transit agency ("transit agency") to which the request is submitted.

## TO OBTAIN A REDUCED-FARE PHOTO OPUS CARD – 65 AND UP:

- 1 Submit the completed application form in person. Check with your transit agency about where to submit the form.
- 2 Pay the required fees.
- 3 Provide one piece of government-issued ID in French or in English (health insurance card, driver's license, passport, permanent resident card, asylum seeker document.)

### Appointments for transit authorities in the Greater Montréal region.

#### Make an appointment online:

[inscriptweb.com/STM](https://inscriptweb.com/STM)  
[inscriptweb.com/RTL](https://inscriptweb.com/RTL)

[inscriptweb.com/EXO](https://inscriptweb.com/EXO)  
[inscriptweb.com/STLaval](https://inscriptweb.com/STLaval)

You must make an appointment for the **STM**. This excludes **Espace client** booths, which you can visit without an appointment.

## TO BE FILLED OUT BY THE APPLICANT

Last name:   
As shown on eligible piece of identification

First name:   
As shown on eligible piece of identification

Postal code:

Date of birth:   
year/month/day

### For security reasons, you will be required to answer an authentication question when your card is issued.

In this document, you will find the text regarding the use of personal information entitled *INFORMATION CONCERNING THE APPLICATION OF THE ACT RESPECTING ACCESS TO DOCUMENTS HELD BY PUBLIC BODIES AND THE PROTECTION OF PERSONAL INFORMATION* (CQLR, c. A-2.1)

Applicant's signature:

Date :   
year/month/day

## INFORMATION CONCERNING THE APPLICATION OF THE ACT RESPECTING ACCESS TO DOCUMENTS HELD BY PUBLIC BODIES AND THE PROTECTION OF PERSONAL INFORMATION (CQLR, C. A-2.1)

1. A photo OPUS card is considered a personalized OPUS card. Personal information collected for the purpose of issuing a personalized OPUS card is required to verify, grant or renew the status of persons eligible to obtain and use a personalized OPUS card entitling them to fare privileges, or to renew, modify, replace or cancel a personalized OPUS card, as applicable;
2. This personal information is collected by the organization issuing the personalized OPUS card, for its own use, for the Société de transport de Montréal (STM), which is responsible for operating the computerized *Integrated System* of public transit fare sales and revenue collection (the «*Integrated System*») for the benefit of Transit Providers participating in the *Integrated System*;
3. Transit Providers participating in the *Integrated System* are Autorité régionale de transport métropolitain, Réseau de transport de la Capitale, Société de transport de Lévis, Réseau de transport de Longueuil, Réseau de transport métropolitain, Société de transport de Laval and Société de transport de Montréal;
4. The personal information in question will be collected for the following purposes:
  - a) issuing, renewing, modifying, replacing, reactivating or cancelling personalized OPUS cards by Transit Providers participating in the *integrated System*;
  - b) selling fares, collecting public transit revenue and distributing some of this revenue;
  - c) refunding or replacing fares;
  - d) managing the *Integrated System*;
  - e) preventing, detecting or curbing fraud;
  - f) planning public transit services (information used not personally identifiable).

5. The categories of persons who may have access to this personal information while performing their duties for the Transit Providers participating in the *Integrated System* are the following: customer service agents, public transit fare collectors, as well as the Transit Provider's employees and consultants who must review said information in order to perform their duties related to fare sales, revenue collection or public transit revenue distribution, management of the *Integrated System*, or public transit service planning;
6. The personal information in question is collected on a voluntary basis. Public transit users may opt to purchase transit fares loaded on unregistered cards that do not require the collection of personal information or confer any fare privileges;
7. A customer who declines to provide the personal information required to issue a personalized OPUS card or who declines to identify him/herself for the purpose of modifying, replacing, reactivating or cancelling a personalized OPUS card or to obtain a refund or recoup a fare may be refused the requested service or privilege;
8. Any person who has provided personal information for the purpose of obtaining a personalized OPUS card or to have one renewed, modified, replaced, reactivated or cancelled is entitled to review the personal information about them, obtain a copy of it, or request the correction of any inaccurate, incomplete or ambiguous information or information that was collected in violation of the law. To that end, a written request with proof of identification must be sent to the Access to Information officer at the Société de transport de Montréal (STM), who is in charge of operating the computerized system for the *Integrated System*, at the following address:  
800, rue De La Gauchetière Ouest, Suite 1170, Montréal (Québec) H5A 1J6.