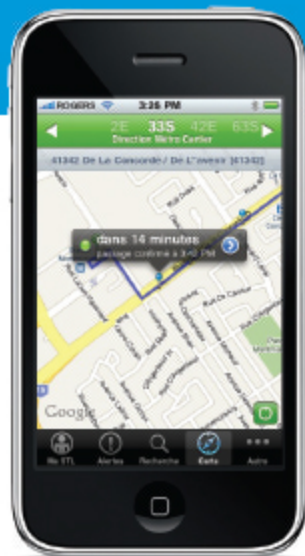


Knowing when the bus is coming in real time: It's just common sense!

By using STL Synchro, the STL's clients can stay connected to all our 284 buses at all times. This is how the STL earned its reputation as a leader in real time customer information.



Since the launch of STL Synchro in 2010, we have responded to one of the most important needs of our clients, knowing exactly when the bus will arrive.

Whether you are connecting to the STL's website using a mobile app on an Android, iPhone or by computer, Lavalers can find out exactly when the bus will arrive. They can even watch the bus as it moves along its route on an interactive map.

There's more! By subscribing to MY STL, clients can select their favourite stops and receive SMS or email notifications when there is a delay or detour on their favourite bus line. They can also get real time access using Chronobus, which provides up to the minute schedules simply by dialing the stop number from their smartphone.

Lavalers also have the option of consulting one of the 84 public displays installed at our busiest bus stops or the displays provided on our buses. The screens and interactive terminals located in several public locations around Laval are also useful for keeping our clients informed.

20 SECOND DATA REFRESH RATES!

GPS devices installed on all our buses transmit their real time location with a 20 second refresh rate. This means that despite road conditions and unforeseen events, you can always find out exactly where the bus is.

The STL is the first public transit system in Quebec to install this technology and many other transportation companies have come to learn from us in order to develop similar applications for their own clients.



"STL Synchro offers the people of Laval an indispensable tool that is perfectly adapted to their needs"

David De Cotis
President of the STL's Board of Directors

SEMAINES DE LA MOBILITÉ

As a part of the *Semaines de la mobilité* taking place from September 16 to the 25, several activities will be implemented including the *Défi sans auto*.

On Friday September 18, 2015, the STL was offering a \$1 fare to encourage Lavalers to try commuting with the STL.

For more information about these activities or to find out more about what we have to offer, visit stl.laval.qc.ca.

NEW SHELTERS TO PROTECT LAVALLERS FROM THE ELEMENTS

Since 2014, the STL has been undertaking a major bus shelter replacement and building program. 68 shelters were added last year alone at 15 new locations. Over the coming year 45 additional new shelters and 38 replacement units will be added. In total, the number of new shelters will increase from 471 to 516 units, which is a significant increase of our fleet of shelters. The STL's goal is to make its services more attractive to Lavalers and increase the use of public transit.



- For more information, visit stl.laval.qc.ca or contact
- our Customer Contact Centre at 450 688-6520, and
- stay in touch with STL Synchro.



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