

Improving accessibility on the STL's network: It's just common sense

Lavalliers who use mobility aids will now have a fourth accessible line. The 63 bus route is the newest addition to the 60, 39 and 20 which have been accessible since November 2011, June 2013 and June 2015.



"Providing efficient and sustainable transportation to as many people possible is a resolution at the STL."

David De Cotis
President of the STL's Board of Directors



ACCESSIBLE BUSES ROUTES

Our goal is to progressively add increased accessibility to our regular network of bus routes and make the bus as accessible to the greatest

number of people by eliminating the obstacles to transportation as outlined in the *Plan de développement*

de l'accessibilité au transport en commun adopted in November 2011. The three métro stations in Laval are already accessible which is of great benefit to our clients.

Our objective is to replace older vehicles with newer models equipped with a forward ramp until our entire fleet of buses are accessible.

"In addition to access ramps, a dedicated space at the front of the vehicle can fit wheelchairs and three or four wheeled scooters" says David De Cotis. "Vehicles are also equipped with electronic displays to provide visual and audio announcements of upcoming stops. However, some stops cannot be made accessible due to a lack of space or due to

sidewalks with physical obstacles. Before travelling, clients should properly plan their trip by using the STL website to make sure that the stops they plan on using are identified with the accessible pictogram to ensure they are indeed accessible.



SELECTING THE NUMBER 63 BUS ROUTE

The number 63 serves a section of Laval that complements the service provided by the other accessible routes (39, 60 and 20). It connects the Cartier and Montmorency métro stations, gare Sainte-Rose, Carrefour Laval, centre Laval, salle André-Mathieu and Collège Montmorency as well as several community centres and libraries.

A COMPLEMENTARY SERVICE TO PARATRANSIT

As a reminder, accessible buses are designed for clients who are able to get on and off the bus autonomously or with the assistance of a companion as drivers are not allowed to leave their posts. Riders must make sure that the driver clearly sees the person that wishes to board the bus by moving forward or by signalling the bus as it arrives.



Riders who require assistance must take this into account and opt for our paratransit services instead. The paratransit User guide and admissibility criteria are set by the ministère des Transports du Québec. They can be found at the following website: <http://www.stl.laval.qc.ca/en/paratransit-service/welcome-aboard>

The STL administrates and conducts, on average, over 1,500 paratransit trips every weekday using accessible minibuses and taxis. COOP taxi de Laval and Autobus Chartrand transportation services are required.

"We are proud to be able to offer improved accessibility to our clients with the addition of the 63 bus route" adds David De Cotis. "It is our responsibility to create a more inclusive society that offers an equal opportunity for everyone who wants access to leisure and employment locations. The STL has made this a priority."

- For more information, visit stl.laval.qc.ca or contact
- our Customer Contact Centre at 450 688-6520, and
- stay in touch with STL Synchro.



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