

Stay safe when travelling this winter: **taking the bus is just common sense**

Are you concerned about travelling during the winter months? Do weather conditions, parking and icy roads make you want to hibernate at home? Don't worry, taking the bus is comfortable, practical and safe.



"Our employees make every effort to ensure quality service in all seasons."

David De Cotis
President of the STL's Board of Directors

THE STL TAKES YOU THERE

Sometimes we love it and sometimes we don't—everyone has their ups and downs with winter. Driving often tops the list as one of the least

The STL also has a real time information system to keep clients informed about the location of their bus. 84 display panels at bus stops, smartphone applications and our website provide real time information on the positions of our buses.

Are they calling for snow? Take a bus. Comfortable and reliable, the STL will get you there safe and sound. It's just common sense.

SPRING BREAK: free travel for children aged eleven and under

From February 29 to March 4, 2016 inclusively, the STL's family fare will allow one adult paying their full fare, student fare passes or Horizon 65+ pass holders, to travel with up to five children aged 11 or less for free.



- For more information, visit stl.laval.qc.ca or contact
- our Customer Contact Centre at 450 688-6520, and
- stay in touch with STL Synchro.



favourite aspects of winter. The frustration of driving with reduced visibility and navigating on roads covered with ice and snow can all be avoided by taking public transit.

Though snow affects all vehicles including buses, the STL has several means of tackling winter weather. As soon as poor weather conditions are announced, the need for extra buses and drivers are determined by our agents at the Operations Centre who evaluate the current meteorological conditions and forecasts 24 hours a day, seven days a week. Their goal is to ensure that the level of service remains excellent regardless of weather conditions.

This can mean following up with the City of Laval and Public Works on snow removal, communicating with the Customer Contact Centre and the Operations Centre to notify them of problems or by deploying specialized teams to remove snow from bus shelters as soon as the snowstorm has ended. It's a non-stop effort from one end of the organization to the other. Winter is a major challenge and we pull all the stops to ensure quality service.



Sens commun