

Getting ready to go back to school!

For the STL, back to school this year means a return to Fall schedules, a new accessible bus route and the return of our satisfaction survey. **More examples of how taking the STL is just common sense!**



"Planning your trip in advance makes going back to school that much easier!"

David De Cotis
President of the STL's Board of Directors



WHAT'S NEW THIS FALL?

As of this August 27, there are two major changes happening at the STL. The 33 bus route is being modified to better serve customers living near boulevard Cartier and 15th Rue and the 73 bus route will now be accessible to people in wheelchairs and three and four wheel scooters. This marks yet another regular bus line on the STL network with access ramps.

FREE COLLECTIVE TAXI SERVICE

The STL is launching the T17, a **free taxi service for clients and workers of the Centre Laval and the Galeries Laval**. This service is designed to alleviate travel due to construction on Boulevard Le Corbusier North between Boulevard du Souvenir and Boulevard Saint-Martin for the implementation of preferential bus measures.



BE READY FOR BACK-TO-SCHOOL

Will you be going to school by STL bus? In September, all students will need to have a valid **OPUS** card with photo ID in hand, otherwise they will have to pay the full fare, with exact change, when boarding the bus.

Depending on the expiry date of your card and your age, you must have your OPUS card coded in order to be entitled to reduced or student rates. For more details, please visit the Students' Zone of our website.



CUSTOMER SATISFACTION SURVEY

For the second time this year, the STL is asking its customers to share their experiences and appreciation for the services we provide. Whether you want to discuss punctuality, the frequency of service, the cleanliness of our buses or how welcome our drivers made you feel, all customer feedback is accepted, measured and compared annually. This survey is essential because it allows us to understand what you think is important and it helps us to better serve your needs.

WIN A FREE YEAR OF TRANSPORTATION

Visit the STL website between August 23 and September 13, 2016 to fill out the survey and you could win a year of free public transportation on the STL regular network. Sign up for our free email communications to get an additional chance of winning!

- For more information, visit stl.laval.qc.ca or contact
- our Customer Contact Center at 450 688-6520 and
- don't forget to keep in touch using **STL Synchro**.



Sens commun