

# The STL is having an Open House

In addition to the announcement of the STL's Open House on October 16, we are also recruiting for a Mystery Client program.



*"Our employees are proud of their workplace and several have offered to provide you with a first-hand look at how we work."*

*David De Cotis  
President of the STL's Board of Directors*

## COME VISIT US ON OPEN HOUSE DAY!

On October 16, from 10 am to 3:30 pm, the STL will be opening its doors. Tour our facilities, meet our employees and ask them about their jobs and explore our electric and hybrid buses. On the schedule is a guided tour of the garage, contests, a supervised kids' zone with inflatable games and plenty of other surprises! Fun for the whole family!

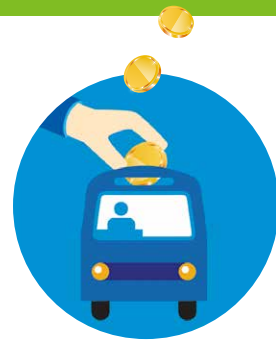
## BE A MYSTERY CLIENT

The STL is serious about improving the quality of its services. We are looking for clients to conduct 'mystery client' evaluations on our network of buses. While riding the bus, you will evaluate the quality of our services. Following your evaluation ride, you will be asked to fill out and return an online questionnaire. The next round of evaluations begins October 20, 2016. Watch our Web site or subscribe to our newsletter for all the details.



## THE \$1 FARE DAY WAS A COMPLETE SUCCESS!

As a part of the *Semaines de la mobilité*, on September 16, the STL invited the people of Laval to take the bus using a \$1 incentive fare. In total, 10,677 riders experienced travel onboard the STL for just one dollar. This is an additional 2,360 trips over our recorded average for this day—a 4% increase!



- For more information, visit [stl.laval.qc.ca](http://stl.laval.qc.ca) or contact
- our Customer Contact Center at 450 688-6520 and
- don't forget to stay in touch using STL Synchro.



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