

# Feedback on the STL Open House

A day to highlight the hard work of our employees was a complete success!



*"A huge thank you to all the visitors and clients that came to explore the STL!"*

David De Cotis  
President of the STL's Board of Directors

## OUR OPEN HOUSE WAS A MASSIVE SUCCESS

Some 1,000 people came for a look behind the scenes at the Société de transport de Laval during our Open House Day on October 16.

In addition to exploring the STL facilities, seeing the garage expansion and the renovation of our offices, visitors had the opportunity to climb onboard a 100% electric bus, take a tour through the bus-wash, enjoy a guided tour of the garage and inflatable games in the supervised kid's zone. Visitors also met with our employees and learned about their various sectors of activity. The 80 volunteer employees included drivers, supervisors, mechanics, shunters, forepersons, maintenance employees and office workers.



## ANOTHER PRIZE FOR THE STL

On October 24, the STL won the Canada Awards for Excellence Silver Prize 2016 in the Quality and Project category. Excellence Canada's mandate is to help organizations in the private and public sectors implement standards of excellence. For the STL, this is yet another recognition that highlights our continued improvement practices among leading Canadian organizations.

## 2016 SALON SUR LES MEILLEURES PRATIQUES D'AFFAIRES

The STL will be participating in the *Salon sur les meilleures pratiques d'affaires* on November 10 at the Palais des congrès de Montréal. This forum allows organizations to present projects on innovation, continued improvement and mobilization. We will be presenting our preferential bus measures (MPB) in the Human Resources and Client Orientation category, showing the development and deployment of this major project.

- For more information, visit [stl.laval.qc.ca](http://stl.laval.qc.ca) or contact
- our Customer Contact Center at 450 688-6520 and
- don't forget to stay in touch using STL Synchro.



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